

SET-UP INSTRUCTIONS

DVB Explorer

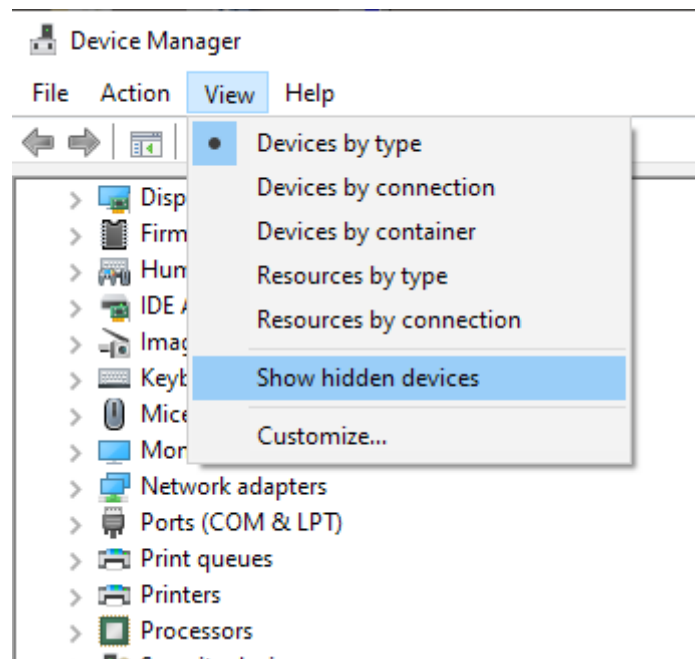
USB Driver Installation



In order for the installation process to be properly completed, it is mandatory for the user to have Administrator rights on the PC/Laptop used.

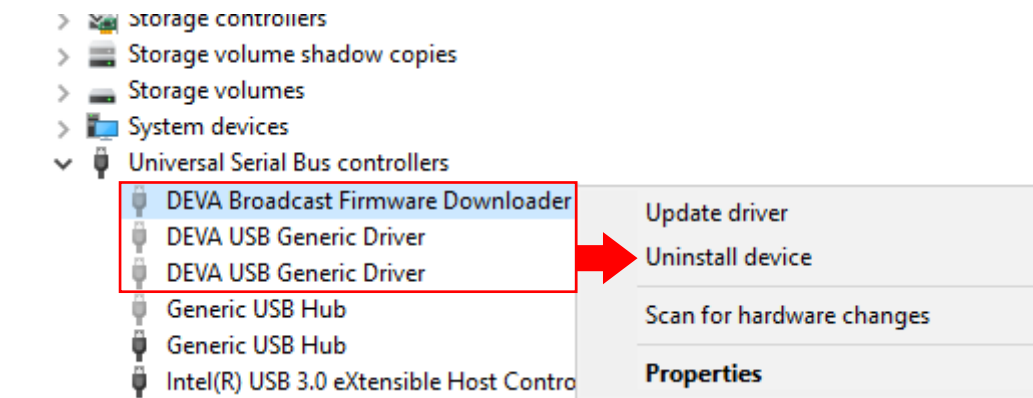
If due to any reason, you have installed the software with User rights, the USB drivers will not be properly installed and the following procedure must be completed:

1. Make sure that you have Administrator rights on the PC/Laptop;
2. Disconnect DVB Explorer device from the USB;
3. Uninstall the Software;
4. From the Device Manager, activate “Show hidden devices” (Picture 1).

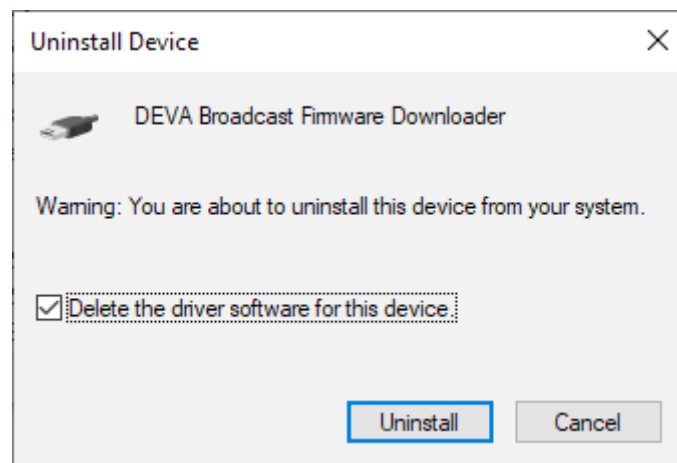


Picture 1

- Consistently uninstall all the positions related to the DEVA DVB Explorer (Picture 2) with activated “Delete the driver software for this device” (Picture 3).



Picture 2



Picture 3

- Reboot the computer.
- Log-in with Administrator rights.
- If after the de-installation process, the folders listed below still exist, make sure to delete them along with their entire content:
 - Folder C:\Windows\System32\DEVAUSB
 - Folder C:\Windows\System32\drivers\DEVAUSB.sys
- Run and install the latest version of the Software as an Administrator.
- Open the Device Manager and check for any possible errors.
- If everything is OK, connect the DVB Explorer device directly to the USB port.
- Start DVBEplorer.exe

IMPORTANT NOTE: If due to any reason you are still experiencing difficulties with the DVB Explorer USB Installation, please contact us at support@devabroadcast.com